Exciting chapter for new partnership

Welcome to the latest edition of Hillingdon Health and Care Partners (HHCP) newsletter. I am delighted to be able to report some real progress since our last issue.

We now have the whole ACP team in place to move us towards formalising the partnership.

The team has also recently re-located to a new home at Kirk House in Yiewsley. We are still getting our systems fully up and running but have a solid base from which to move forward.

The next few months will be exceedingly busy as we work up the detailed business case for the ACP, continue the work on re-designing clinical pathways and further establish the core partnership principles with all of our stakeholders.

I hope you find the information here useful. Always happy for feedback.

Jo Manley
ACP Programme Director
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Meet the HHCP Development Team

The team has three recent additions:

- **Kam Panesar** who joins as our information analyst for the programme. She comes with great experience of designing and managing data across integrated partners, her last role was with the Ealing Homeward programme.

- **Trevor Mayhew**, Finance Lead has also now formally joined us on secondment from his role as Deputy Director of Finance at Hillingdon Hospitals Trust.

- **Kam Ramelu** is our new Project Management Administration Manager lead, she replaces Gurpreet Mangat, who has taken a project management role with CNWL. Kam may be a familiar face as she previously provided PA support to Hillingdon’s CCG.

Out and about

Jo and the development team are very happy to come out and talk to staff and service users about the work we are doing. This month has seen visits to the GP federation, the JNCC at the hospital and a talk at a national event for pioneers in the ACP world.
Coming soon…
We’ve just been filming a short video to tell people about the new Care Connection Teams (CCTs) that are being developed in Hillingdon. The video should be ready and out for viewing early next month.

Pooling the money
A key factor in making this partnership as effective as it can be is ensuring that we make the best use of our resources, making them work as hard as possible and securing the best value for money. The long term plan for HHCP is to manage the total amount spent on health care for people over 65 years across the whole of Hillingdon. This is currently about £90 million.

However for the first year of the Alliance (HHCP) it has recently been agreed that we will pool the budgets for a series of specific service lines that work with older people. This totals about £32 million.

These services include:
- **CNWL;** Rapid response, HomeSafe, falls assisted discharges, palliative care, in patient unit HICU, home based intermediate care, heart failure and community cardia rehab, district nursing, twilight nursing, ambulatory wound care, tissue viability and diabetes
- **THH;** Care of the elderly wards, Beaconsfield East, integrated discharge team, HomeSafe, Palliative care, stroke services, respiratory and heart failure outreach, therapies for older people and stroke
- **GP networks;** ICP budgets, GP ACP management costs
- **H4All;** Wellbeing services, End of Life services, Home from Hospital, take home and settle, A&E and fall prevention.

We are starting to look at how at these services can work much more closely together to reduce duplication and become more joined up and effective in supporting older people. Lots of staff are starting to get involved in this work but if you’d like to know more or want to take a more active part in the design work please contact our service development lead lalita.scott@nhs.net

HomeSafe shortlisted for prestigious award
Well done to our integrated HomeSafe Team which was shortlisted in the prestigious Health Service Journal (HSJ) Awards.

The team, which works across organisational boundaries, are involved in making sure everything is in place before elderly patients are discharged from hospital to home or another place of care. This could be arranging home visits with social services, setting up regular therapy sessions or making sure that a community nurse calls round. They were shortlisted in the Acute, Community and/or Primary Care Services Redesign category.

The HSJ awards is one of the most coveted national health care award schemes. The HSJ commended the high quality of entries this year and said the judges had a tough job scoring. It makes it even more impressive to be shortlisted from such a high-calibre field. Whilst not clinching the overall prize, they enjoyed a fabulous night at the awards ceremony - we are extremely proud of their achievement.
Re-designing clinical pathways
A multi-agency team of clinicians and other care providers meet regularly to discuss the best ways of re-designing care pathways so they provide the best outcome for patients. This is a critical strand of work that will determine how care of the elderly is delivered in the future.

Among other things they have recently been looking at ‘Escalated care.’ This is a care model that identifies the different levels of care that a person needs and what will be required at each stage.

The team is currently focusing on the highest level of need, when someone can no longer look after themselves and will need to have a healthcare package put in place for them. Care providers will share information across organisations meaning patients and their carers will only need to provide their personal details information about themselves and health once.

Chief officer appointed to new GP Federation
Hillingdon’s four GP networks are coming together to form one single GP Federation. This new organisation aims to improve care for patients through further collaboration across general practice. It will support practices to work together to deliver high quality services, release clinical time, develop the primary care workforce and work with our partners in development of the ACP.

The Hillingdon Primary Care Federation (HPCF) has appointed Kathleen Sadler as its Chief Operating Officer. She has most recently been working as the Deputy Managing Director at Hammersmith & Fulham CCG. However, Kathleen has a long history in Hillingdon having grown up in the borough and she previously spent a decade working in a number of healthcare roles for Hillingdon PCT, Hillingdon Hospital and CNWL.

Talking about the ACP, Kathleen said: “I am delighted to be working in Hillingdon again with such a committed group of partner organisations working together to deliver integrated care. This is a wonderful opportunity to deliver greater integration for patients and a more sustainable system for healthcare services.”