

Contact us



Central and North West London NHS
Foundation Trust
Greater London House
Hampstead Road
London
NW1 7QY

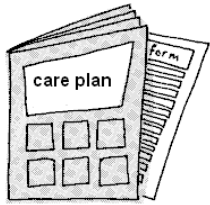


Tel: 020 3214 5700



The Care Programme Approach (CPA)

Leaflet 4: My Rights



Your care and support is being provided under the Care Programme Approach. This is called being on CPA.



You can say you don't want to take part in CPA.



When you are on CPA you have rights.



You can look at the Information we have about you. If there is any information you cannot look at for legal reasons we will explain why and explain your rights.



You will be fully involved in decisions about you.



You will have a say in who is allowed to look at your personal information.



You will have a signed copy of your Care Plan that you have agreed with your Care Co-Ordinator.

You can ask for your Care Plan to be reviewed at any time.

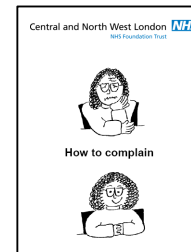


You will have the contact details of your Care Co-ordinator and details of who to contact in an emergency.

You can ask someone else to say what support you should have or ask for someone else to look at your treatment or diagnosis. This is called getting a second opinion.



You can choose someone to support you with the CPA.



You can complain if you are not happy about anything to do with your care or support.