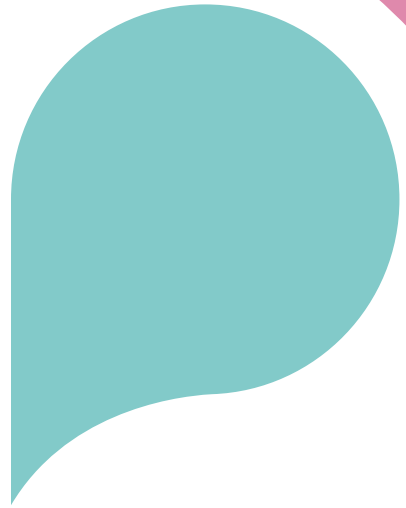


# Community Children's Nursing Team

Information for parents  
and carers



# Welcome

We are a team of children's nurses with specialist skills. We provide quality nursing care to children with acute or complex needs. We work in partnership with the child's parents and carers.

We achieve the best possible care by working closely with specialist nurses from hospitals and with the child's GP. We also work with other relevant professionals depending upon the child's needs.

We are able to provide advice on both long term and short term care, however serious the child's needs might be. We will work with social services carers to provide respite care.



## Who do we work with?

We work with children who have diverse nursing needs, such as:

- Eczema
- Epilepsy
- Oncology
- Wound care
- Anaphylaxis
- Respiratory
- Stomacare
- Intravenous medication
- Plaster care
- Cardiac anomalies
- Oxygen dependant babies
- Blood pressure monitoring
- Enteral feeding (Nasogastric and gastrostomy tubes).



## What do we do?

We can help by:

- Reducing hospital admissions and visits
- Enabling early discharge from hospital by providing specific nursing care
- Offering advice, support and teaching to families and carers. We also offer advice and training to health, education and social services staff.

We can visit you at home, school or in the community - whatever is best for the child.

### Student nurses

In order to gain their nursing qualification all students must undertake training in the community. We might ask permission for a student to come along during visits and meetings. You can tell us if you prefer not to have a student at your visit.

## Translation service

Please tell us in advance of your appointment if you need an interpreter. This will help to make sure you receive the care you need.

## Data protection

Everyone working for the NHS has a legal duty to maintain the highest level of confidentiality. As a healthcare provider we need to collect information about you; we will store this securely. If you want to find out more about how we use your health care records please see our leaflet 'Your Information: How we keep your personal information safe' or visit our website [www.cnwl.nhs.uk](http://www.cnwl.nhs.uk) and review the page called 'Your health records'.

## Tell us, we're listening!

Our staff want to know how they are doing. Tell us what you think at: [www.cnwl.nhs.uk/feedback](http://www.cnwl.nhs.uk/feedback) then we'll know what we have to do.

We aim to provide you with the best possible care. If you are happy with the service you have received and would like to pass on a compliment, please speak to a member of staff or contact our Patient Support Service.

If you are unhappy with our services, please speak to the service manager. If this does not resolve your problem, please contact our Patient Support Service on **0300 013 4799** or at [\*\*feedback.cnwl@nhs.net\*\*](mailto:feedback.cnwl@nhs.net)

## Contact us

To find out how we can help you please contact us at:

Community Children's  
Nursing Team  
Laurel Lodge Clinic  
Harlington Road  
Hillingdon  
UB8 3HD

**Tel:** 01895 488 480  
(Monday – Friday)

**Fax:** 01895 488 481

Weekend Tel: 07534 266 001  
(Saturday, Sunday and Bank  
Holidays only)

## Opening times:

We are a seven-day-a-week service, open from 8.30am to 4.30pm.

## Email:

cnw-tr.CommunityChildrens  
NursingTeam@nhs.net

We are not an emergency service. If there is an emergency please contact your GP or dial **111** for help.



This document is also available in other languages, large print, Braille, and audio format upon request. Please email [communications.cnwl@nhs.net](mailto:communications.cnwl@nhs.net)

هذه الوثيقة متاحة أيضاً بلغات أخرى والأحرف الطباعية الكبيرة وبطريقة برايل للمكفوفين وبصيغة سمعية عند الطلب

## Arabic

این مدرک همچنین بنا به درخواست به زبانهای دیگر، در چاپ درشت و در فرمت صوتی موجود است.

## Farsi

এই ডকুমেন্ট অন্য ভাষায়, বড় প্রিন্ট আকারে, ব্রেল এবং অডিও টেপ আকারেও অনুরোধ পাওয়া যায়

## Bengali

Dokumentigaan waxaa xitaa lagu heli karaa luqado kale, daabacad far waa-wayn, farta indhoolaha (Braille) iyo hab dhegaysi ah markii la soo codsado.

## Somali

Mediante solicitação, este documento encontra-se também disponível noutras línguas, num formato de impressão maior, em Braille e em áudio.

## Portuguese

நீங்கள் கேட்டுக்கொண்டால். இந்த ஆவணம் வேறு மொழிகளிலும், பெரிய எழுத்து அச்சிலும் அல்லது ஒலிநாடா வடிவிலும் அளிக்கப்படும்.

## Tamil

Este documento también está disponible y puede solicitarse en otros idiomas, letra grande, braille y formato de audio.

## Spanish

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku, w alfabecie Braille'a lub w formacie audio.

## Polish

આ દસ્તાવેજ વિનંતી કરવાથી બીજી ભાષાઓ, મોટા છાપેલા અક્ષરો અથવા ઓડિઓ રચનામાં પણ મળી રહેશે.

## Gujarati

Be belge istenirse, başka dillerde, iri harflerle, Braille ile (görme engelliler için) ve ses kasetinde de temin edilebilir.

## Turkish