



Working together across health and social care in Hillingdon.

January 2018

Exciting year for HHCP

Welcome to the first of HHCP News for 2018. This year looks set to be a busy and decisive year for HHCP as we move to significantly increase the number of elderly people for whom we provide integrated care. There's another event for all HHCP staff planned for February (see below), where everyone can get up to speed with progress to date and help shape the future plans.



In terms of changes, this will be my last newsletter as I have decided to take some time off to spend the summer with my two daughters before they get too big to want me around (!) & I will be leaving Hillingdon at the end of March. The partnership will be making new arrangements for the leadership of HHCP as it moves into its next phase of expansion and development and details will follow.

I have really enjoyed my time in this exciting role, working on the thing I care about most - joining up services for older people. I've loved Hillingdon and the people I've worked with and will be singing its praises as a great place to work. I wish the partnership every success for the future.

My final message is... 'It's YOUR ACP!'

Sometimes I find people refer to me about the HHCP partnership as 'your' ACP. Well just to remind you it's not mine... it's YOUR (yes -your!) ACP.

HHCP is currently made up of all you fabulous existing staff and services who work with people who are 65 years plus. It is a partnership of you and services who work with anyone 65+ and are starting to work across traditional boundaries... so if you are working with anyone who is over 65+ years you are part of HHCP..

Please own it and be proud of the great partnership working going on in Hillingdon. Huge thanks to you all for all the outstanding work you do here.

Jo Manley

ACP Programme Director

jomanley@nhs.net

Exciting new workforce news – rotational posts

Great to hear our therapists across acute and community services are joining up and developing new opportunities for staff. We have just launched our first HHCP therapy rotation posts within the HHCP partnership.

For a senior physiotherapist - across the stroke early supported discharge team (ESD) and Hillingdon inpatient neuro service. ESD has clearly stated this intention in its adverts and job descriptions as part of the current recruitment exercise. To further support this initiative senior clinicians from the Hospital neuro service have also been actively included at all stages i.e. drafting adverts, interviews and selection of ESD staff.

Working together across health and social care in Hillingdon.

For a junior occupational therapist – a rotation between one of the older adult wards (Kennedy in Hillingdon Hospital) and Hawthorne Unit (intermediate care unit for CNWL). Due to start in first quarter of 2018.



The Hillingdon allied health professional event last year where talk of rotations and join working first began

Other developments:

- Hillingdon hospital have offered to open up their therapy development programme to community based therapists too.
- MSK across THH and CNWL are working in partnership to provide a common Lower Back Pain (LBP) pathway that focuses on speedy triage, use of education groups and agreed back care booklet to all Hillingdon with LBP

Staff event in February

An HHCP workshop event is planned for **Tuesday 27 February 12.15-3pm** (light lunch provided courtesy of Brunel) aimed at all our staff who directly work with older people in integrated teams or are responsible for referring to or working with them.

Staff expected to attend include those from the care connection teams (CCTs), the frailty unit, rapid response, discharge services, rehabilitation, health and well-being, primary care and those who work on wards as well as back office managers and staff who are interested in catching upon the work we are doing.

The event will provide an opportunity to share the most up-to-date data about patients in our care and provide feedback on how it's going. We are keen to identify ways we can get services working together to make things even better for older people in Hillingdon.

Book your place now by [clicking here to register](https://www.eventbrite.co.uk/e/hillingdon-health-and-care-partners-brunel-university-staff-integration-workshop-tickets-42198279189) if you are reading an electronic copy of this newsletter (hold down the control button to follow the link) or visit Eventbrite and search for Hillingdon Health and Care Partners or by copying and pasting this link into your browser <https://www.eventbrite.co.uk/e/hillingdon-health-and-care-partners-brunel-university-staff-integration-workshop-tickets-42198279189>

New partnership will help support joined-up care

A partnership between Hillingdon Hospitals Trust, Central and North West London (CNWL) Trust and Brunel University was formerly launched at the end of November,

It sees the establishment of The Brunel Partners Academic Centre for Health Sciences (BPACHS). The new centre aims to revolutionise the way health and social care is delivered to meet the changing needs of society and this can only mean good news for those of us working in health care in Hillingdon. Its work will focus on the research and development of new methods of healthcare delivery across allied health, nursing, social care and medicine.

Working together across health and social care in Hillingdon.

The activity of the centre is to be driven by five distinct areas: research and innovation, educating the workforce, outcomes-based care, quality improvement, and digital health.

The centre, which is jointly funded by the three partners, will be running a series of courses and training events for the borough's health and social care staff and is currently looking at developing two fellowship posts in the near future.



L-R: Professor Michael Spyer, Chair of Council, Brunel University London; Dr Gabriella Spinelli, Reader in Design Innovation, Brunel University London; Shane DeGaris, Chief Executive, THH NHS Foundation Trust; Professor Julia Buckingham, Vice-Chancellor and President, Brunel University London; Professor Dot Griffiths, Chair, CNWL NHS Foundation Trust; Claire Murdoch, Chief Executive, CNWL NHS Foundation Trust; Belinda Norris, Director, Brunel Partners Academic Centre for Health Sciences; Professor Paul Hellewell, Dean of College of Health and Life Sciences,

Finding out what patients think

A new patient engagement group has been set up to better engage with patients who use HHCP's services. The group will work with patients, to get their views on how their care might be improved. Patient insights will be invaluable as the work and remit of HHCP continues to grow.

The first project the group will undertake is still being designed, though it will focus on gathering patient views about the work of the Care Connection Teams. The CCTs have been established for some time now so it is a good time to find out what works best for patients and what they think could work better.



More information will be provided in future editions of the newsletter

Julie Wright seconded to Harlington Hospice

Hillingdon's Director for Integrated Care, Julie Wright has been seconded to work for Harlington Hospice for the next eight months. Her new role includes responsibility for all clinical services as well as ensuring professional and quality standards are being met. Complementing her integration work for the Trust, Julie's secondment role as Director of Nursing and Clinical Care, will be helping Harlington to set up a new 20-bed unit to care for inpatients.

Julie will be based at Harlington's HQ four days a week, but will continue to spend one day per week (Thursday) at the Hillingdon Hospital to input to ACP requirements in particular overseeing the quality and safety remit on behalf of HHCP.

Working together across health and social care in Hillingdon.

Embedding Discharge to Assess pathway

Hillingdon's D2A Discharge to Assess (D2A) process is now well established and is becoming better embedded as a key pathway for discharging patients from Hillingdon Hospital.

Since its adoption in Oct last year, we have seen 293 patients having a supported discharged under the D2A pathway. And patients are on average discharged two days earlier following the D2A process. This is great news for patients as they are able to get home quicker and have all the health and care services working together to ensure they are safe. It's also good news for the hospital as it means valuable bed space is freed-up earlier enabling those patients in most need to be admitted with less delay than there may be otherwise.

The aim is to gradually increase the number of patients discharged this way up to 60 per week.

A critical factor in the success of D2A is ensuring we identify patients that are suitable for being discharged under this pathway. To help with this a new Single Point of Referral (SPOR) has recently been established. Meaning the hospital's clinical staff can refer patients to a triage team who will determine which disc

Promotional materials



*One of our HHCP pull-ups- available to borrow for any events you are holding.
Stored at Kirk House & just contact our HHCP programme support at
cnw-tr.ACPHillingdon@nhs.net*